



# Community Association Collections

## It's All We Do

We are a debt collecting firm that specializes in collections of delinquent assessments for Homeowners and Condominium Associations and it's ALL we do! As leaders in the industry, we've successfully partnered with thousands of associations over the last 15 years by working alongside board members and management companies to collect past-due assessments. Our success rate is unbeatable and our services are paid by delinquent homeowners.

### Collections Services Included

- Collect all past due assessments, late fees, interest, fines and other amounts
- Review association governing documents and initial account underwriting
- Prepare and mail all demand letters and statutory notices
- Take proactive efforts to collect with outbound phone calls and emails
- Prepare payments plans and monitor monthly for compliance
- Prepare and deliver estoppel letters and payoff notices
- Comply with the FDCPA and all other applicable laws and regulations
- Coordinate with law firms to record liens and proceed with foreclosure/judgement
- Prepare and deliver monthly reporting on all collection activities
- Standard Operating Procedure (SOP) unique to your community



We serve clients across the Southeast ranging from self-managed boards to associations working with large management companies.

**Deferred billing and added to the homeowners' ledger**

**15+**  
Years  
Operating

**\$100+**  
Million  
Collected

**1000+**  
Associations  
Served

#### Underwriting/Placement/Lien: 3 MONTHS Process Department



#### Proactive Outbound Collections: 3 MONTHS Collections Department



#### Pre-Foreclosure Review/Referral: 3 MONTHS Process Department



CORPORATE HQ  
2200 N. Commerce  
Parkway Suite 200  
Weston, FL 33326

CONTACT  
Amanda Clark, Regional Account Executive  
(786) 961-7688  
Amanda.Clark@alliancecas.com  
<https://www.alliancecas.com>

